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To Whom It May Concern:

This letter is written to describe our experience with DLB Custom Homes and Dan Boylan. Let us begin by stating that if you are making a build decision based mainly on price then DLB may not be the builder for you. On the other hand, if creative design, thorough planning, high quality and reputable subcontractors, close project supervision and quality control and customer satisfaction are key elements in your decision making process then DLB is a company you should strongly consider.

The house DLB designed and built for us was our sixth building experience so we have had considerable experience in working with builders. Without any hesitation, the DLB experience was our best. The design phase was actually a fun experience as it included Dan, the architect and an interior designer. What resulted was the unique home we were looking for with all the functional requirements we had requested. During the building process Dan kept us totally informed with weekly updates and pictures we could view of the progress when we were out of town. What impressed us the most was Dan's commitment to quality – which was relentless. His monitoring of progress and the quality of the work of subcontractors was very reassuring. Dan was on sight for every important construction event to monitor its progress, address questions and supervise the quality of the work. To us this was invaluable. All of these activities resulted in an excellent finished product – in fact, our final walk through resulted in very few "punch list" items. And since moving into our home, Dan has been very responsive in addressing any issues we have had.

Finally, it is important to note that Dan is a pleasure to work with. He is a "good guy" who is easy to communicate with and totally reliable. You will enjoy the entire process – we certainly did.

Donna Garrett

Paul Garrett

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